



Mary Dunn, Director of Quality Assurance and Programming

Mary has a Masters of Science Degree in Business and a Bachelors Degree with a Community Health concentration. Before working for Charlotte White Center (CWC), she worked as a house manager for individuals who were dual diagnosed with developmental disabilities and mental health issues. She also worked as a Regional Supervisor for a home health agency supervising 100+ individuals who worked for medically needy individuals, throughout Piscataquis, Penobscot, Washington and Hancock counties.

In 1997, she was hired by the Charlotte White Center and now serves as a Senior Manager. She is the head of CWC's Quality Assurance and Programmatic Departments.

She is currently responsible for creating all the programmatic paperwork, writing policies and procedures, "How To" Manuals, overseeing all of our contracts, licensures, Electronic Health Record (EHR), and ensuring that all sites and employees comply with all necessary laws, regulations and policies. She serves as the Corporate Compliance Officer, Human Rights Committee Chair, an Incident Investigator and HIPAA Privacy Officer. She also supervises the Intake Coordinator, Q.A. Coordinator and three treatment planners, who develop plans for individuals with cognitive and developmental disabilities, acquired brain injuries, mental health issues and other reported conditions.